



An Australian Government Initiative



FirstName Surname
Address 1
Address 2
Suburb State Postcode

ID number: RespondentID

Dear FirstName,

In late 2011 you were among over 1,650 people across Australia who participated in the *Journeys Home* survey. We really appreciated your participation. Over the past 2 years, approximately 90% of Journeys Home respondents participated again in the three follow-up surveys. Since the study is going well it has now been extended for at least 2 more interviews. We are now approaching people to complete the next interview and we invite you to take part.

We expect that the interview will take about 40 minutes for most people - and we will give you \$40 again as thanks for your time and participation in the interview.

We would like to find out what has happened in your life since we last interviewed you and we will also be asking new questions. Your answers are helping our understanding of the needs and experiences of Australians in the field of housing, and will help all levels of government to provide better services to people who have living and housing challenges.

Participation is entirely voluntary. You can opt out at any time. The information provided by you will be handled in strict confidence and used for research purposes only (except where it is required to be reported by law and/or there is a risk of harm to yourself or others). Reporting will not identify individual respondents. Neither your answers to the survey questions nor your non-participation in the survey will impact on your Centrelink payments.

Interviews will be held between early September and mid November 2013. A Roy Morgan Research interviewer will contact you to arrange an interview at a time and location that suits you. Most interviews will be face-to-face, but telephone interviews are also possible.

If you would like to provide us with a telephone number, or you have any questions about the survey, please ring **1800 465 806** (toll free number from a landline) or email journeyshome@roymorgan.com. Please quote the ID number at the top of this letter if you contact us.

A brochure with more information is enclosed, along with a short summary of the findings from *Journeys Home*. Other research findings can be found on the University of Melbourne website at: http://www.melbourneinstitute.com/journeys_home/. We would be most grateful if you would participate again in *Journeys Home* and make a real difference to housing outcomes in Australia.

Bruce Packard – Project Director
Journeys Home Team - Roy Morgan Research