

«Household_ID»

23 July 2020

«Ref_Person_FirstName» «Ref_Person_LastName»
«Mail_Address_1»
«Mail_Address_2»
«Mail_Address_Suburb» «Mail_Address_State» «Mail_Address_Postcode»

Dear «Ref_Person_FirstName»,

Welcome to the Living in Australia (HILDA) study for Wave 20

The Living in Australia (HILDA) study is a long-term commitment from the Australian government that continues to grow in importance globally, especially in times of crisis.

This year we return to you with our focus on education, skills and abilities in everyday life. Also, to acknowledge the extraordinary circumstances of 2020, we have a series of questions dedicated to the impacts of the coronavirus. Your participation will help us understand your experience and how this, in turn, impacts all Australians. As always, the information you provide is completely confidential and will be treated with the strictest of privacy.

Enclosed in this parcel you will find:

- The latest Newsletter, with a letter from Professor Mark Wooden, Professorial Fellow and Director, HILDA Survey;
- A copy of the New Entrant Brochure, for any new household members;
- A copy of the 'showcards' which will be used in your households interviews this year;
- Information on your individual incentive of up **\$60** following your participation, and inclusion in prize draws after all eligible members of your household have taken part in the study this wave.

Your interview

Due to the coronavirus crisis, we will conduct your personal interview by telephone this year. Your interviewer will contact you in the next few weeks to arrange a time for the personal interview.

Completing your Self Complete Questionnaire online

You are now able to complete the Self Complete Questionnaire component of your interview online. Instructions on how you and your household can access your personal survey links are found on the reverse of this letter.

You are important to us and we are here for you

I encourage you to visit the project website www.livinginaustralia.org for more information about the study. You can change your contact details via this page: www.livinginaustralia.org/change-your-details. Should you wish to contact the project team for any reason you can call 1800 656 670 or email HILDA@roymorgan.com.

Lastly, I wish to thank you for your support of the study. We hope you find your participation this year enjoyable.

Yours sincerely,



Davina Heng
Project Director
Roy Morgan

Accessing your online Self Complete Questionnaire

This year, you can complete your Self Complete Questionnaire online. Once you have completed the Self Complete Questionnaire, we will send you your \$20 thank you gift, either as an e-gift card sent to your email address, an EFTPOS card sent to your home address, or as a charitable donation to your preferred charity.

To complete your Self Complete Questionnaire component of your interview online, please go to the following website:

www.livinginaustralia.org/onlinescq

Once you reach this website, enter in your unique ID below. You will be asked to confirm your details before proceeding with the survey.

Your First Name	Unique ID
«Ref_Person_FirstName»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»
«First_Name»	«Household_ID»«Person_ID»

If you are unable to complete the Self Complete Questionnaire component of your interview online, you can ask your interviewer for a hardcopy questionnaire at the time of your personal interview.

You may complete this survey on a desktop computer, tablet or smart phone. You can start and stop the online survey at any time. To protect your privacy and confidentiality of the information you have entered, you will not be able to move backwards in the survey and see previous answers.

If you have any difficulty with the online survey, you can call 1800 656 670 or email HILDA@roymorgan.com.

If you have any queries about the *Living in Australia* study or you would like to request an interpreter, please phone 1800 656 670.

Εάν έχετε οιαδήποτε απορία σχετικά με τη μελέτη *Living in Australia* (Ζώντας στην Αυστραλία) ή εάν επιθυμείτε να ζητήσετε διερμηνέα, παρακαλώ καλέστε στο τηλέφωνο 1800 656 670.

Per eventuali domande sullo studio *Living in Australia* (*Vita in Australia*) o per richiedere un interprete, telefonare al numero 1800 656 670.

Si usted desea realizar algún tipo de consulta acerca del estudio *Living in Australia* (*La Vida en Australia*) o desea solicitar los servicios de un intérprete, sírvase comunicarse al 1800 656 670.

Nếu quý vị có bất kỳ câu hỏi nào hoặc quý vị muốn yêu cầu có người phiên dịch, vui lòng gọi 1800 656 670.

Ako ima te pitanje o studiju *Living in Australia* (Život u Australiji) ili vam treba prevodilac, zovi te na broj 1800 656 670.

如有任何咨询或需要传译员时，请您打电话1800 656 670。

Jeżeli masz pytania o nauce *Living in Australia* (Życie w Australii) albo chcesz poprosić tłumacza, prosze przedzwon do nas na 1800 656 670.

إن كانت لديك أية استفسارات حول دراسة *المعيشة في أستراليا* أو كنت بحاجة إلى مترجم، الرجاء اتصل بهاتف 1800656670.