



What is Journeys Home?

Journeys Home is an important study that includes a national face-to-face survey to collect information about the living and housing challenges that people may be facing.

The survey is managed by the Melbourne Institute of Applied Economic and Social Research at the University of Melbourne, on behalf of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA).

This project has been approved by the University of Melbourne's Human Research Ethics Committee.

Information provided by survey participants will be handled in strict confidence and will be used for research purposes only.

Data analysis and reporting will not identify individual respondents.

Free call: 1800 465 806*

*Not a free call when made from a mobile phone.

Useful Contact Numbers:

Salvation Army Care Line **1300 36 36 22**

Life Line **13 11 14**

Kids Help Line **1800 551 800**

Police/Fire/Ambulance **000**



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Certified to ISO 20252 Market, Opinion & Social Research Standard and

AS/NZS ISO 9001 Quality Systems Standard

HREC 1136569 (August 2011)

Longitudinal Study of Factors Affecting Housing Stability



Journeys Home 

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What is the survey about?

The survey is about the living and housing challenges that people may be facing. The results of the survey will be used by researchers, service providers, and government agencies to better understand the issues surrounding needs and experiences of Australians in the field of housing. This evidence will be used to develop strategies to help people who face these challenges.

How is information collected?

The Melbourne Institute and Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) have contracted Roy Morgan Research to collect information for this study largely through face to face interviews, although some interviews may be conducted by telephone. An interviewer will contact you between 1 March and 15 May, 2012 to participate in the second wave of the survey. Interviews can be arranged at a time and place to suit you.

Is there any payment for participating?

We greatly appreciate you taking the time to participate again in this important survey. In recognition of this, all participants will be paid \$40 each time we interview you. If interviewed in person this will be paid to you at the time of interview.

What will I be asked to do?

If you agree to participate in this wave of the study, a face-to-face or telephone interview will be conducted at a time and location convenient to you. In this interview, you will be asked about your housing and living arrangements, education, employment, income, relationships, and health. There are also questions about living challenges that some people may have encountered, such as drug use or violence.

You are not required to answer any questions you do not wish to. The information you provide is completely confidential. Neither your answers to the survey questions nor your non-participation in the survey will impact on your Centrelink payments.

How was I selected?

Over 1,650 people participated in the first wave of Journeys Home survey between September and November 2011. The same people will be approached to participate again. Everyone who participated in the first survey was randomly selected from Centrelink records.

How long will it take?

The interview will take approximately 40 minutes to complete depending on your answers. You can stop the interview at any point and have the option to resume the interview at a later date.

Is participation voluntary?

Participation in this survey is entirely voluntary and you are free to withdraw from the survey at any time. Should you wish to withdraw your data from the survey you may contact Roy Morgan Research and your information will be destroyed.



How will my privacy be protected?

All information collected is kept strictly confidential (except where it is required to be reported by law and/or there is a risk of harm to yourself or others). Your contact details will be removed before your survey information is passed on to the researchers at the Melbourne Institute. This research is being carried out in compliance with the *Privacy Act 1988* and the information will only be used for research purposes.

Where can I get more information?

If you would like to be involved but the record of your phone number is not right, or if you have any questions about the survey, please call Roy Morgan Research on **1800 465 806** or send an email to:

journeysthome@roymorgan.com

Survey information can be found on the University of Melbourne website at:

http://www.melbourneinstitute.com/journeys_home/

If you should have any concerns about the conduct of this study, you are welcome to contact the Executive Officer, Human Research Ethics, The University of Melbourne, by calling (03) 8344 2073 or by sending a fax to (03) 9347 6739.

