



An Australian Government Initiative



ID number: RespondentID

FirstName Surname  
Address 1  
Address 2  
Suburb State Postcode

Dear Title Surname,

Last year you were amongst over 1,650 people across Australia who participated in the *Journeys Home* survey. We really appreciated your participation. Between March and May this year over 90% of Journeys Home respondents participated again in the second wave. We are now approaching people for a third time to complete the survey and invite you to take part.

We expect that the interview will take about 40 minutes for most people - and we will give you \$40 again as thanks for your time and participation in the interview.

The main purpose of the third survey is to find out what has happened in your life since we last interviewed you, which may have been last year or earlier this year. The questions will ask about your living arrangements, health, education, employment, relationships and health. (We won't need to re-ask many of the questions in the first interview about life when you were growing up.) Your answers will help our understanding of the needs and experiences of Australians in the field of housing, and will help all levels of government to provide better services to people who have living and housing challenges.

Participation is entirely voluntary. You can opt out at any time. The information provided by you will be handled in strict confidence and used for research purposes only (except where it is required to be reported by law and/or there is a risk of harm to yourself or others). Reporting will not identify individual respondents. Neither your answers to the survey questions nor your non-participation in the survey will impact on your Centrelink payments.

Interviews will be held between early September and mid November 2012. A Roy Morgan Research interviewer will contact you in a couple of weeks to arrange an interview at a time and location that suits you. Most interviews will be face-to-face, but telephone interviews are also possible.

If you would like to provide us with a telephone number, or you have any questions about the survey, please ring **1800 465 806** (toll free number from a landline) or email [journeyshome@roymorgan.com](mailto:journeyshome@roymorgan.com). Please quote the ID number at the top of this letter if you contact us.

A brochure with more information is attached. We would be most grateful if you would participate again in *Journeys Home* and make a real difference to housing outcomes in Australia.

Yours sincerely,

Bruce Packard  
Project Director – Journeys Home  
National Customised Research Director  
Roy Morgan Research

