



An Australian Government Initiative



Firstname Surname
Address 1
Address 2
Suburb State Postcode

Dear Title Surname,

You are invited to take part in an important new survey about the living and housing challenges that people may be facing, called Journeys Home. It will take about 50 minutes and we will give you \$40 in appreciation of your time and willingness to participate in the interview. Roy Morgan Research on behalf of the University of Melbourne is conducting the survey. It is funded by the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs.

Participation is entirely voluntary. You can opt out at any time and your records will be deleted. The information provided by you will be handled in strict confidence and used for research purposes only (except where it is required to be reported by law and/or there is a risk of harm to yourself or others). Reporting will not identify individual respondents. Neither your answers to the survey questions nor your non-participation in the survey will impact on your Centrelink payments.

Journeys Home includes questions on general and family background, living arrangements, health, education, employment, relationships and health. Your answers will help our understanding of the needs and experiences of Australians in the field of housing and, once combined with information from other participants, will help all levels of government to provide better services to people who have living and housing challenges.

Interviews will be held between early September and late November 2011. A Roy Morgan Research interviewer will contact you in a couple of weeks to arrange a face-to-face interview at a time and location that suits you. The telephone number we have for you is [INSERT PHONE NUMBER]. If this telephone number is wrong or missing, or you have any questions about the survey, please ring 1800 465 806 (toll free number from a landline) or email journeyshome@roymorgan.com. A brochure with more information is attached. We would be most grateful if you would participate in Journeys Home and make a real difference to housing outcomes in Australia.

Yours sincerely,

Bruce Packard
Project Director – Journeys Home
National Customised Research Director
Roy Morgan Research

